### **SUMMARY**

Strategic Learning & Talent Development Leader with 15+ years of experience, driving programs that impacted 5,000+ employees across 12 countries. Proven success delivering performance-driven learning programs that boosted leadership readiness by 30% and reduced onboarding time by 25%.

Highly proficient in Talent Management, Succession Planning, Employee Lifecycle Optimization, and Global Engagement & Retention Strategies. Trusted advisor to C-level leaders, architecting and deploying Al-powered Learning & Development solutions (Articulate360, GPT-40, Gemini) that scaled to 4,500 users across 12 countries.

Expert in instructional design, HR analytics, and compliance-focused eLearning, leveraging LMS and HRIS to support data-driven decision making and targeted learning solutions.

### **KEY SKILLS AND ACHIEVEMENTS**

## **Talent and Performance Management**

- Talent Frameworks: Crafted and implemented talent and succession frameworks that generated a 15% increase in diverse hiring and a 35% uplift in internal candidate progression.
- Performance Coaching: Developed tailored performance coaching and feedback systems to align employee growth with organizational goals.
- Employee Lifecycle Optimization: Revamped talent acquisition and performance management processes, increasing global retention by 15%, boosting engagement scores by 12% and achieving a 20% uplift in internal talent mobility.

### **Transformational Learning Initiatives**

- Global Learning Solutions: Developed 10+ eLearning modules delivering 4,500 training hours with 85% completion rate, impacting 5,000+ professionals.
- Digital Strategy & Al Integration: Integrated Al analytics to cut content development time by 50%, saving €120K annually and boosting program efficiency by 40%.
- Data-Driven Programs: Developed and implemented data-based learning programs through in-deep TNA (training Needs Analysis) aligned with business objectives and regulatory requirements.

## Global Program Leadership

- Cross-Regional Projects: Led large-scale, multinational projects such as compliance training for over 4,500 clinical trial sites across 35 countries and knowledge-sharing platforms that reduced training gaps by 25%.
- Stakeholder Engagement: Partnered effectively with global and regional executive stakeholders, managing performance plans and leadership initiatives across 12+ countries.
- Multicultural Collaboration: Designed cross-cultural collaboration programs (e.g., Cultural Dexterity Training spanning 4 continents) to foster global organizational excellence.

## **HR Analytics and Digital Transformation**

- Technology Integration: Leveraged state-of-the-art LMS and HRIS technologies (Cornerstone, SuccessFactors, SAP HR, Workday) to streamline data collection and strategic decision-making.
- Al Tools in HR: Utilized advanced Al tools (Articulate360, Storyline, Murf, GPT-40, Gemini 2.5Pro, etc.) to drive digital learning solutions and optimize performance outcomes.
- Data-Driven Insights: Applied HR analytics platforms (Power BI, Tableau) to continuously refine digital learning ecosystems and improve employee engagement metrics.

# **Change Management and Organizational Development**

- Organizational Transformation: Implemented comprehensive change management processes during major transformations and acquisitions, ensuring seamless transitions.
- HR Generalist Excellence: Combined generalist HR expertise with strategic talent management, leading initiatives that enhanced leadership development and workforce planning.
- Compliance & Innovation: Directed end-to-end LMS operations and compliance quality processes while embedding innovative, culturally diverse learning approaches.

### **WORK EXPERIENCE**

#### SENIOR MANAGER LEARNING and PERFORMANCE

Amgen Inc, Cambridge, UK | June 2022 - May 2025

- Partnered with Talent HR to identify and develop high-potential employees, advancing them into strategic roles.
- Designed and implemented career plans with global executive stakeholders, preparing candidates into new responsibilities.
- Directed 5 strategic talent frameworks that increased internal mobility by 20% (from 120 to 144 annual promotions).
- Engaged 10 global executives to roll out 8 data-driven learning programs, achieving 90% participant satisfaction with 25% lift in performance metrics.
- Identified and deployed 10+ global eLearning solutions in 9 months, improving R&D team proficiency by 22% across 12 countries.
- Led digital strategy, integrating Al-driven learning analytics to optimise engagement and effectiveness aligned with Adult Learning Theory.
- Spearheaded LMS overhaul and compliance workflows, reducing system downtime by 60% and increasing user satisfaction NPS to 9.2.

#### INTERCONTINENTAL LEARNING MANAGER

Amgen by Syneos Health, Barcelona, Spain | March 2017 - June 2022

- · Executed talent strategies, guiding professionals toward growth.
- Created 8 programs for 350 high potentials, boosting leadership readiness scores by 30% in pre and post assessments.
- Partnered with regional executive stakeholders to identify and develop career plans for candidates into talent opportunities.
- Managed performance plans across 12 countries, growing leadership cohort from 400 to 520 participants (+30%).
- Led learning programs deployed in 50 countries with 100% adoption, upskilling 1,700+ professionals.
- Delivered soft skills and leadership training workshops across multiple global teams using blended learning approaches (virtual, digital, F2F).

# REGIONAL LEARNING MANAGER IBERIA

Amgen by inVentiv Health, Barcelona, Spain | May 2016 - March 2017

- Partnered with local executive stakeholders to identify and develop high potential candidates into talent opportunities.
- Designed and delivered 7 compliance programs with 95% audit pass rate, training 350 users in 6 months.
- Launched SharePoint hub for 800 users, reducing regional training gaps by 25% and curating 200 resources.

# **HUMAN CAPITAL CONSULTING MANAGER**

Deloitte, Barcelona, Spain | September 2015 - February 2016

- Provided HR analytics and compensation expertise, driving data-based decision-making for clients in healthcare and pharma sectors.
- Conducted 12 talent evaluations, raising succession planning accuracy from 60% to 80% and reducing critical vacancies by 20%.

### TALENT MANAGER and ORGANISATIONAL DEVELOPMENT

Alcon, Barcelona, Spain | January 2013 - May 2015

- Spearheaded Diversity, Equity and Inclusion (DEI) initiatives, increasing diverse talent representation by 15%.
- Designed 3 talent frameworks, reducing time to hire from 90 to 60 days and boosting offer acceptance to 85%.
- $\cdot$  Led HRIS migration for 850 employees in 6 months achieving full adoption.
- · Coached 80 candidates, raising internal talent mobility from 25% to 60%.
- Improved workforce planning accuracy to 95% and reduced critical headcount gaps by 40% year over year.

## HRBP and COMPENSATION SPECIALIST

Alcon, Barcelona, Spain | July 2006 - January 2013

- Designed salary structures for 850 employees, achieving 90% retention in critical roles.
- Launched 5 leadership programs, enhancing internal mobility by 30% and improving key talent retention from 75% to 88%.
- Led trainee program for 60 early career professionals with 70% placed into permanent roles within 12 months.

### **EDUCATION**

- Master's in Human Resources, Universitat Oberta de Catalunya
- · Postgraduate in Training in Organisations, Universitat de Barcelona
- · Degree in Psychology, Universitat de Barcelona

### **CERTIFICATIONS**

- · Executive Coaching Certification Coaching Corporation
- · Total Compensation Certification EADA
- · DiSC Practitioner Certification Thomas International
- · Situational Leadership II Trainer Ken Blanchard / Novartis
- · Cultural Practitioner Certification Berlitz

#### **LANGUAGES**

- · English Full Professional Proficiency
- · Spanish Native
- · Catalan Native

### **TOOLS and TECHNOLOGIES**

- · Learning Management Systems (LMS): Cornerstone | SuccessFactors
- HRIS: SAP HR | Workday
- Al tools: Articulate360 | Storyline | Murf | GPT-40 | Gemini 2.5Pro |
  ClaudeOpus 4 | Astral | Eightfold | HireVue | Vyond | Camtasia | Otter
- · Microsoft Suite: Excel | PowerPoint | Teams
- · Virtual Training Tools: Zoom | MS Teams | WebEx | SharePoint
- · KPI and Analytics: Power BI | LMS dashboards | Tableau

### **KEY PROJECTS AND INITIATIVES**

- R&D Quality Transformation (2024-2025): Revamped knowledge ecosystem in 30 countries, boosting document retrieval speed by 45% for 250+ users.
- Cultural Dexterity Training (2024): Rolled out to 200 leaders on 4 continents, achieving a 4.7/5 training satisfaction score.
- EU IVDR Implementation (2023-2024): Designed compliance-focused, remote training for 4,500+ clinical trial sites across 35 countries; aligned with regulatory inspection trends and audit findings.
- International Safety Competency Model (2023–2024): Designed and facilitated an international safety team competency model across 30 countries for 80 professionals.
- Compliance Learning Journey (2023–2024): Drove stakeholder engagement training for compliance staff across 30 countries for 40 participants
- Medical Insights Generation (2022–2023): Facilitated a program to generate valuable medical insights from stakeholder engagement across 50 countries for 300 participants.
- Performance4 for Medical Field Staff (2021–2022): Mapped learning outcomes to performance data and engagement metrics; improved stakeholder readiness across 60 countries for 1,700 MSLs.
- Medical V&A Capability (2020–2021): Aligned Medical, Value Access strategies to enhance product access across 12 countries.
- MSL Readiness One-Stop Shop (2019–2020): Developed a SharePoint onboarding hub for 1,700 MSLs across 60 countries.
- Medical Leads of MSLs Program (2017): Delivered regional training for MSL managers to clarify role expectations across 12 countries for 50 participants.
- Values and Behaviours (2015): Promoted company values through engagement actions for 800 participants.